

NASTAVNE TEME / JEDINICE

Studijski program: Sveučilišni prijediplomski studij Socijalni rad
Naziv kolegija: **Interpersonal Communication**
Šifra kolegija: 139597

1. Naziv nastavne teme/jedinice: Basics of interpersonal communication						Broj sati: 4L + 6E = 10 h
	DIMENZIJE / RAZINE KOGNITIVNOG PROCESA					
DIMENZIJE ZNANJA	Pamćenje	Razumijevanje	Primjena	Analiza	Vrednovanje	Stvaranje
Činjenično znanje	Define basic communication concepts and Watzlawick's communication rules	Explain the differences between perception and communication				
Konceptualno znanje		Recognize communication barriers and prejudices		Analyze the consequences of communication barriers		
Proceduralno znanje			Apply the rules of active listening in exercises			
Metakognitivno znanje				Analyze your own communication styles		Develop a strategy for overcoming obstacles

2. Naziv nastavne teme/jedinice: Modern model of interpersonal communication						Broj sati: 2L + 4E = 8 h
	DIMENZIJE / RAZINE KOGNITIVNOG PROCESA					
DIMENZIJE ZNANJA	Pamćenje	Razumijevanje	Primjena	Analiza	Vrednovanje	Stvaranje
Činjenično znanje	List the elements of a modern communication model.	Explain the importance of communication in social work.				
Konceptualno znanje		Distinguish between social, communication and interpersonal skills		Analyze the role of communication in the change process		
Proceduralno znanje			Apply the communication model to case studies			
Metakognitivno znanje					Evaluate your own communication in relation to the model	Create a plan for developing communication skills

3. Naziv nastavne teme/jedinice: Professional communication skills in social work						Broj sati: 4L + 10E = 14 h
	DIMENZIJE / RAZINE KOGNITIVNOG PROCESA					
DIMENZIJE ZNANJA	Pamćenje	Razumijevanje	Primjena	Analiza	Vrednovanje	Stvaranje
Činjenično znanje	Name basic communication skills (speaking, listening, nonverbal communication)					
Konceptualno znanje		Explain the importance of nonverbal communication and active listening		Analyze examples of successful and unsuccessful communication		
Proceduralno znanje			Demonstrate speaking, listening and non-verbal communication skills		Assess the appropriateness of communication style when working with users	
Metakognitivno znanje						Develop a personal plan for professional communication skills

4. Naziv nastavne teme/jedinice: Verbal and non-verbal communication and communication styles						Broj sati: 5L + 10E = 15 H
	DIMENZIJE / RAZINE KOGNITIVNOG PROCESA					
DIMENZIJE ZNANJA	Pamćenje	Razumijevanje	Primjena	Analiza	Vrednovanje	Stvaranje
Činjenično znanje	Name the basic forms of verbal and non-verbal communication					
Konceptualno znanje		Explain the difference between verbal and nonverbal signals		Analyze the influence of values, beliefs, and ethics on communication style		
Proceduralno znanje			Apply active listening, reflecting, and paraphrasing in exercises		Assess the appropriateness of different styles in professional communication	
Metakognitivno znanje				Identify your own dominant style		Develop strategies for adapting your communication style to users